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To: Maximus

Re: Electronic Visit Verification (EVV) calls from participants

Date: Effective Immediately

Below are some “talking points” to follow when receiving calls from providers with questions regarding EVV. The below “talking points” includes highlights from the recent stakeholder meeting.

We are highlighting important information about EVV and contact information for the provider. To avoid confusion to the providers, follow the talking points, or send them to the EVV website below. Encourage them to sign up for updates, or email the EVV mailbox with any questions.

Talking Points:

If you are providing services and have any questions regarding the EVV project and implementation, please either:

* Email DHHS EVV project team at: [DHHS.MedicaidFA-EVV@nebraska.gov](mailto:DHHS.MedicaidFA-EVV@nebraska.gov)

OR

* To receive up-to-date EVV information, please subscribe to the EVV website at: <http://dhhs.ne.gov/Pages/Electronic-Visit-Verification.aspx>

If you are providing DD services and have questions regarding the EVV project and implementation, please either:

* Email DHHS-DD at [DHHS.ddproviderrelations@nebraska.gov](mailto:DHHS.ddproviderrelations@nebraska.gov)

OR

* To receive up-to-date EVV information, please subscribe to the DD EVV website at: <http://dhhs.ne.gov/Pages/Therap-Electronic-Visit-Verification.aspx>